



Training Course of Risk Management & Preparedness of Social Service

Course Objective and Description

Course code: 2223/21

At the midst of social service delivery process, as its related to life and death, or kind of critical importance to the next decision that the service users shall make with reference to the advice and service of the organization., its of prime importance to build in not only an awareness on risk assertiveness to the service workers, but also need to curate a culture and practice of Risk Management & Crisis intervention mechanism in the organization.

Upon attending this one day workshop, the participants can:

- Understand and identify the possible potential risks would exist at the day to day services of the organization.
- Identify the causes of such risk
- Expose to the implication of such risk
- Build up contingency plan actively responding to the risk
- Grasp the skill on risk assessment within and beyond the organization
- Be confident enough to handle and deal with any crisis occurred in the organization
- Establish a risk management mechanism and flow of intervention within the organization

Trainer: Mr. Timothy MA Kam-wah (馬錦華先生)

- Founding Executive Director, Senior Citizen Home Safety Association
- Former Executive Director and Project Consultant, Project Flame: Social innovation & Entrepreneurship@CityU
- Council Members of Hong Kong General Chamber of Social Enterprises





Course Information

Date	30 November 2022 (Wed)
Time	9:00am – 5:45pm (7.5 Training hours with 1 Hour 15 Minutes Lunchbreak)
Venue	Library, 1/F Jockey Club New Life Institute of Psychiatric Rehabilitation, 332 Nam Cheong Street, Kowloon, Hong Kong *****In case of unforeseen circumstances, the modality of teaching will be changed to ONLINE.
Content	A. What are the Risks faced by the NGO B. Identifying the potential risk, and its causes C. Management of crisis of NGO D. Formulation of Risk and Crisis intervention workflow and process for NGO E. Learning from Cases
Medium of Instruction	Cantonese
Training Methodology	Lecture, Group exercise, Role Play and Case Discussion
Course Fee	HK\$1,700 HK\$1,400 (JCNLIPR Member, Group price, per person and Enroll on or before 16 September 2022)
Application Deadline	10 November 2022
Certificate	“Certificate of Attendance” issued by JCNLIPR
Target Participant	Social Worker, Staff who leading Social Worker, Managers, in particular superintendents and officers-in-charge of NGOs
Quota	20
Accreditation	CNE - 1 point per hour CPD (Social Worker) - 1 point/ per hour CPD (CP/OT) – To be confirmed
Enquiry	Tel: 3552 5200 / 3552 5204 Email: institute@nlpra.org.hk